

Warranty Claim Process



DeWalt offer a 5 star service. At the heart of the DeWalt 5 star service are the 5 Star Service Agents, who are conveniently located throughout the country, with specialists available to answer any questions whether you are on or off the job site. Their website provides information on the after sales services DeWalt provide, including DeWalt authorised repair agent locations, Your questions answered, Technical Information, Spare Part Details, Warranty Policy and Recycling of used tools.

Register your Product

DeWalt is confident of the quality of its products and offers an outstanding guarantee. DeWalt offer a 3 year extended warranty on most of its products. Please see link below to see if your item is eligible for the extended warranty: <http://mydewalt.dewalt.co.uk/3/>

Faulty Items

If for some reason your item develops a fault within 30 days from purchase then there are a few ways to get this resolved for you. You can either contact DeWalt directly on **01753 511 234**

Or if you prefer, you can take the item to a registered DeWalt Service Centre. Please see link below to locate the closest one to you:

<http://www.2helpu.com/DEWALT/GB/en-GB/AgentLocator/SearchAgentLocators>

Alternatively, if you purchased your Dewalt product from Lamberts and have your proof of purchase, we can process a claim on your behalf however this can delay the process.

If your product becomes faulty after 30 days then it may be covered under the manufacturers warranty. Please see the warranty terms and conditions below.

Warranty Terms and Conditions

Please find link to DeWalt's Warranty Terms and Conditions below:
http://www.2helpu.com/DEWALT/GB/en-GB/Article/GetArticle?code=WarrantyPolicy_2