

# Warranty Claim Process



'Since 1922, Dickies quality has been built into every product'. If you receive an item that doesn't meet your expectations, Dickies will work reasonably and will replace the item or refund your money if it falls within their returns criteria.

## Faulty Items

'All Dickies Footwear Products have a six month, limited warranty in normal use against any manufacturing flaw(s), defective materials and workmanship.'

Lamberts take pride in delivering our customers the best possible service, therefore, if your Dickies product has been purchased from us and falls within Dickies fault criteria then we will be happy to process a claim on your behalf. Items that have been misused, neglected, altered or accidentally damaged will not be accepted.

## Warranty Terms and Conditions

Please find the link to Dickies returns terms and conditions below:

<https://www.dickies.com/returns.html>