

Warranty Claim Process



All Draper products are covered by a minimum 1 year parts and labour guarantee. Hand Tools are covered by a no-quibble lifetime guarantee against manufacturing defects.

Faulty Items

Should your Draper item become faulty whilst still under warranty, please bring your item to the following address with proof of purchase so we can book an inspection and repair for your tool under warranty.

Lamberts LTD, 58-60 Whiffler Road, Norwich, NR3 2AY

Technical Support

Draper have an excellent Technical Support Team who will be more than happy to answer any queries that you have. Their number is **02380 494344**.

Draper have an online catalogue where you are able to view and print instructions manuals for your products
<https://www.drapertools.com/manuals>

Warranty Terms and Conditions

Please find link to Draper's Warranty Terms and Conditions below:
<https://www.drapertools.com/lifetime-warranty>