

# Warranty Claim Process



Gedore pride themselves on the quality of their products and every tool is covered by a lifetime guarantee against defective material and workmanship.

## Technical Support

Technical information on the products and services Gedore offer can be found on their website <http://gedoreuk.com/default/>

## Faulty Items

If your Gedore product is fault or of unsatisfactory standard then it will be repaired or replaced.

Providing the tool has been used correctly and allowances have been made for wear and tear, their guarantee will allow for the repair or exchange of the tool.

Gedore set warranty limitations including wear and tear, obvious misuse, missing parts and purposely altered tools to protect themselves against unreasonable claims. If your product falls outside of their parameters of the warranty criteria, Gedore can advise on the cost of repair or replacement.

Lamberts take pride in delivering our customers the best possible service, therefore, if your Gedore product has been purchased from us and falls within Gedore's fault criteria then we can process a claim on your behalf.

## Warranty Terms and Conditions

Please find link to Gedore's warranty and claims terms and conditions: <http://gedoreuk.com/default/returns/>