

Warranty Claim Process

HIKOKI
HIGH PERFORMANCE POWER TOOLS

Hikoki (Hitachi) Power Tools are thoroughly checked, tested and are subject to a stringent Quality Assurance Policy, which is why they offer a three (3) year extended Mains/Cordless Power tool warranty.

Register Your Product

Register within 30 days of purchase to receive an extra 2 years warranty (1 year for Outdoor Power Tools).

Please see link below: <https://hitachi-powertools.co.uk/service/>

Technical Support

Technical Support **01908 660663**

Faulty Items

Should your product develop a fault, Hikoki (Hitachi) offer an excellent after sales service. Please see number below to arrange a free collection under warranty.

Hitachi (Hikoki) Service—01908 660663

Or if you prefer, you can fill in an online collection form using the link below:

<https://hitachi-powertools.co.uk/returns/>

Warranty Terms and Conditions

Hikoki (Hitachi) products are carefully designed, manufactured, tested and inspected and in consequence they undertake to replace or repair any part found to be defective in material or workmanship within 12 months of delivery to the original purchaser. An additional limited warranty is available upon registration within 30 days of purchase. Hikoki (Hitachi) does not accept liability for defects arising from neglect, misuse or accident, except as provided by statute. Accessories and other consumable items are not included from this guarantee.

There are certain conditions that may invalidate this guarantee:

It is dependent on the product being correctly installed and used in accordance with the company's instructions within the United Kingdom and Republic of Ireland.

Service and repair under the guarantee must be carried out by an Authorised Hikoki (Hitachi) Service Agent. Unauthorised repair or modification may invalidate the guarantee. Proof of the date of purchase will be required before service under the guarantee is provided.

The location of your nearest Authorised Hikoki (Hitachi) Service Agent can be found here:

<https://hitachi-powertools.co.uk/service/>

Follow the link below for the full terms and conditions:

<https://hitachi-powertools.co.uk/service/warranty-terms-electric.php>