

# Warranty Claim Process



Makita has built a reputation for outstanding Service Care, which supports regular repair and part replacement for all tools, even those models that may now be discontinued or obsolete.

## Register your Product

The warranty period of your Makita tool may be extended to an additional 2 years subject to the following conditions:

- Makita Tools that are CE marked and (with the exceptions of Batteries, Battery Chargers, Accessories, Petrol Powered Products, Production Tools and Air Tools, Gas Nailers and Compressors) purchased on or after 1st July 2012.
- The tool is registered by the end user within 30 days of purchase by the following means:
- Online registration using the web address (the tool serial number will be required),  
<https://www.makitauk.com/service-web/login.html>

Makita also offer a 3 Year Service Plan on Gas Nailers and the EK6100.

Please see links below for full details on this:

<http://www.makitauk.com/3-year-warranty-service-plan-for-gas-nailers.html>

<http://www.makitauk.com/3-year-service-plan-for-ek6100.html>

## Technical Support

Makita's Technical Team can be contacted on **01908 211678** for all technical queries and after sales support.  
(Please ask for Technical)

## Faulty Items

Makita have various authorised Service Centres, who can deal with warranty requests, around the country.  
Please find link below to locate the nearest one to you:  
<https://www.makitauk.com/dealerlocator.html>

Alternatively you can contact our sales team on **03300 535598** or send an email to [sales@lamberts.co.uk](mailto:sales@lamberts.co.uk)

We will then arrange for the item(s) to be picked up for inspection. After inspection and once we are satisfied that there is a fault, we will either replace the item(s) or arrange for a full refund of the item(s) and any carriage costs incurred.

**Please note if you are returning a Makita item for inspection, you will also need to enclose a completed [Makita Repairs Form](#) and proof of purchase with your tool**

## Warranty Terms and Conditions

For full details on Makita's Warranty please see link:

<http://www.makitauk.com/terms-and-conditions-of-3-year-warranty.html>