

# Warranty Claim Process



Milwaukee Electric Tool Corp. is an industry-leading manufacturer and marketer of heavy-duty, portable electric power tools and accessories for professional users worldwide. Milwaukee take great pride in their products and services and offer a warranty extension to 3 years if the tool is registered within 30 days of purchase\*

\*(M28 rechargeable battery packs, battery chargers and accessories are not included in the warranty extension)

## Register your Product

Please find link below to Milwaukee's Extended Warranty page to register your tool:

<https://extension.milwaukeetool.eu/index.htm>

## Technical Support

Technical Support **0800 389 0305**

## Faulty Items

The fastest and most convenient way to arrange a warranty repair for your product is to use Milwaukee E-Service which is a web-based collection, repair and return service. You will be able to choose between a collection from your chosen address or from a location drop off/collection point in your area. You can also arrange for the product to be returned to a different location from where the tool was collected. In order to complete the on-line form, you will need to have the following details:

- The product (model number/serial number),
- the purchase receipt/invoice (proof of purchase),
- The extended warranty document if the product is over 12 months old (this would have been emailed to you after you registered the product)

To use the E-Service, follow this link <https://uk.milwaukeetool.eu> and click on 'Service' from the menu at the top of the page. Click on Milwaukee E-Service and either create an account or log-in.

Alternatively, you can contact Milwaukee on **0800 389 0305** (Aftersales)

## Warranty Terms and Conditions

Please find link below to Milwaukee's Warranty Terms and Conditions:

<https://extension.milwaukeetool.eu/en/warranty-conditions.htm>