

Warranty Claim Process



OX Group UK takes great care to ensure that all their products featured on this website are of a high quality. As part of their commitment to quality OX provide a 1 year guarantee on all Hand Tool products, also in many cases, due to the exceptional quality of the products, OX give a much longer guarantee on some products.

Technical Support

Technical Support - **01908 660663**

Faulty Items

Should your product develop a fault, all you need to do is call OX Tools on 02086769990 and they will issue you with a returns form to complete.

Upon receipt of the item(s) they will inspect the product and refund in full within 30 days if the product is proved faulty.

Warranty Terms and Conditions

OX Tools provide a 1 year's guarantee on all Hand Tool products providing they have been used in the correct manner, more information can be found on the link below:

<https://www.oxtools.co.uk/returns>

All of OX tools terms and conditions can be found on <https://www.oxtools.co.uk/terms>